



For Immediate Release
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PRESS GANEY HONORS CALVARY
FOR TWELVE CONSECUTIVE YEARS

BRONX, NEW YORK, December 2017 – For the 12th consecutive year, Press Ganey Associates, Inc. has recognized Calvary for the Hospital’s consistent highest level of customer satisfaction. This year, Calvary received the Pinnacle of Excellence and Beacon of Excellence Awards. Calvary has received both awards every year since 2013, when Press Ganey debuted them.

- THE PINNACLE OF EXCELLENCE AWARD recognizes clients who have maintained excellence over three years in patient experience, employee engagement, physician engagement or clinical quality performance.
- THE BEACON OF EXCELLENCE AWARD is given to top performing organizations who have maintained excellence over three years in patient satisfaction.
- For 2017, Calvary is the only hospital in New York to achieve a PINNACLE AWARD.

Press Ganey currently partners with more than 10,000 health care facilities -- including nearly 50% of U.S. hospitals -- to measure and improve the quality of their care. The company’s databases are the largest in the industry, and allow facilities nationwide to benchmark their results against peer organizations. To date, Calvary’s many accolades include the following:

- An unbroken track record of accreditation from The Joint Commission for Calvary Hospital and Calvary@Home (Home Care and Hospice);
- 2012 Circle of Life Award®;

-- more --

Press Ganey 2017

- Twelve consecutive Press Ganey Summit or Beacon Awards, ever since these awards were first given out in 2006 and 2013, respectively;
- Being designated by the National Cancer Institute in 2005 as an “international center for training in palliative care”; and
- The National Hospice and Palliative Care Organization places Calvary@Home above state and national averages in important patient issues such as relief of pain and patient education.

Since 1899, Calvary has been the nation's only fully accredited acute care specialty hospital devoted exclusively to providing palliative care to adult patients with advanced cancer and other life-limiting illnesses. Each year more than thousands of patients receive CalvaryCareSM throughout the greater New York area. To learn how Calvary can help you and your family, please visit: www.calvaryhospital.org.